Terms and Condition

Last Date Updated: 21st May 2025

Welcome to Kidstenx! By enrolling your child in our programs or accessing our website and services, you agree to the following terms and conditions. Please read them carefully.

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1. About Kidstenx

Kidstenx provides engaging technology and design training for children, covering topics such as coding, UI/UX, graphics design, AI, and digital literacy. We aim to make learning fun, safe, and valuable.

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2. Eligibility

Our programs are designed for children aged **5 to 18**. All participants must be registered by a parent or legal guardian.

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3. Registration & Payment

- Registration must be completed through our website or approved sign-up form.
- Payments for classes or courses must be made **online via Paystack**, our secure and trusted payment processors.
- Accepted payment methods include bank transfers, cards (Visa, MasterCard, Verve), USSD, and mobile money (where supported by Paystack).
- You will receive an email confirmation once your payment has been successfully processed.
- All transactions are subject to verification and approval.

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4. Pricing & Currency

- All course prices are listed in **Naira (₦)** by default.
- International users may see equivalent pricing in **USD** or other currencies based on Paystack conversion.
- Additional bank or processing charges may apply based on your payment method.

5. Refund Policy

- You may request a full refund up to **3 days before** your child's course starts.
- No refunds will be issued once a course has begun unless due to a technical issue on our side.
- Refunds will be processed through the **same channel** used for payment (Paystack), typically within **7–10 business days**.
- A small processing fee may be deducted depending on the payment platform's policies.

6. Trial Classes

- One free trial class per child is allowed.
- Trial bookings must be confirmed via our online calendar.

7. Learning Environment & Conduct

- All participants must show respect to instructors and fellow learners.
- Disruptive behavior, bullying, or misuse of tech tools will result in removal from the class without refund.
- Online class etiquette: keep devices charged, stay on mute when needed, and follow instructions.

8. Access to Materials

- Course materials (worksheets, slides, videos, etc.) are for educational use only and belong to Kidstenx.
- Do not share, copy, or resell our learning materials without written permission.

9. Technology & Online Safety

- For online courses, participants must have a reliable internet connection and device.
- Parents are expected to supervise their child's online activity during class hours.

- Kidstenx uses platforms like Google Meet and Zoom; links are provided ahead of each class.

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10. Privacy & Data Protection

- Kidstenx collects basic personal data (name, email, child's age, child's name) for registration and communication only.
- All payment information is securely handled by **Paystack**, in compliance with PCI-DSS and other security protocols.
- We do not store or access your full card or banking details at any time.

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11. Media Consent

- With your consent, we may use photos or short videos from classes for marketing or showcase purposes.
- You may opt out of media sharing by notifying us during registration.

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12. Changes to Terms

Kidstenx may revise these terms as needed. Any updates will be posted on our website and sent to your registered email.

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13. Contact Us

For support or questions about our terms or payment:

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